

Experiences That Matter

Move Your Business Forward with Avaya OneCloud™

Modernize Your Communications

Today's work environment demands flexibility without business disruption. With Avaya OneCloud, you get the most up-to-date Avaya technology, giving you access to modern experiences with flexible, pay-as-you-go terms. It's as easy as ABC!







Achieve More

Employee Experience

Maximize the Employee Experience

- Attract and retain key staff
- Enable a better worklife balance
- Empower your employees to serve your customers

Team Experience

Avaya Spaces[™] Included

- Immersive collaboration with HD video meetings and persistent chat
- 24/7 follow-the-sun mechanism
- Enables hyper-fast decision making

Customer Experience

Platform for MultiExperience

- Optimize with Avaya
- Connect the customer journey
- Enhance self-service and outbound capabilities
- Obtain "single pane" view

Security

Safeguard the Work and the Workers

- Protect the organization's ability to function
- Secure data the business uses
- Reduce liabilitiess

Business Continuity

Mitigate Risks Caused by Unsupported Software

- Avoid costly downtime
- Outages can result in loss of potential revenue and customers
- Get quick issue resolution

Work From Anywhere

Enable Employees to Work from Anywhere

- Same experience as in the office
- Secure remote work solutions
- Cloud-based collaboration tools
- Avaya Virtual Agent solutions



Be Prepared



Capture More Value

Get and Stay Current

Removes Cost Barriers

- "Same time" device discounts – as much as 50%
- Packaged upgrade solutions
- No contract termination penalty

 can move to subscription now

Simple, Powerful Packages

Significant Value

- All-in-one solution
- Packages = more content
- Avaya Spaces is included
- Investment protection: 20-40%
- Stretch usage by 20%

Predictability and Agility

Delivers "On Tap" Innovation

- Use now and pay later
- Simple 1, 3, 5 yr terms
- Monthly or annual payment
- Rate card pricing solutions

How it Works

Subscribe to use Avaya software and services for a **specific quantity** of users and/or agents.

Pay with monthly or annual payments



Stretch to **20% above** purchased users at no charge*

Your subscription includes **Avaya software**—including access to deploy the latest releases as available, and **Avaya support** for your **on-premises** solutions. **Devices** can also be added to the subscription.**

All-in-One Package

Combine software, support, and devices into a single

bundle to simplify purchase, upgrade, and support processes and align with cloud transformation ambitions.



Upgrade Advantage

Includes software upgrade rights







- Stay ahead in an unpredictable environment with access to current technology
- Flex the plan to add more users as your business grows
- Get it all in a single, simple monthly or annual payment



Support Advantage

Get 24/7 awardwinning support



Your Personalized Cloud Journey

Subscription

- Start your journey by moving from ownership to usage, with monthly or annual payments
- Immediately benefit from access to the latest software

Managed Service

- Get Avaya OneCloud as a managed service
- Leverage your existing investments without having to manage them

Private or Public Cloud

- Access all or some capability from the cloud
- Benefit from always-available, hassle-free access to our latest capabilities and innovations

*When you upgrade to Aura Release 8 **Device as a Service available in select countries

